





OCTOBER 20 - 22, 2021 | MCCORMICK PLACE | CHICAGO, IL

A PREMIER EXPERIENCE FOR **PERIOPERATIVE LEADERS**



ORManagerConference.com

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Event Information Accurate as of June 16, 2021

OCTOBER 20 - 22 | MCCORMICK PLACE | CHICAGO

RECONNECTING, REJUVENATING, AND MOVING FORWARD TOGETHER

Now in its 34th year, the OR Manager Conference brings together perioperative leaders from across the country for four days of continuing education and networking opportunities. The conference builds on the content developed in each issue of OR Manager, a monthly print and digital publication, providing you with a live learning experience.

Our Program Committee has worked tirelessly to assemble a conference worthy of your time after a tough year. This conference charts a path out of the pandemic, emphasizing lessons learned and how you and your facility can become more efficient. We will focus on overcoming the new challenges that you're facing.

When you register to attend, you're giving yourself the chance to catch up with colleagues, the opportunity to care for yourself, and the time to reflect on the latest case studies and best practices.

MEET THE 2021 OR MANAGER CONFERENCE PROGRAM COMMITTEE



Cindy Kildgore, MSHA, BSN, CNOR

Education Coordinator OR Manager Conference



Amy Bethel, MPA, RN, NE-BC **Education Coordinator** OR Business Management Conference



Beth Bozzelli, MBA, RN, CNOR,

Assistant Vice President, Surgical Services Operations HCA Healthcare



Jillian Carratala, MBA, BSN, RN Director of Surgical Services Overlook Medical Center



Lydia Casteel, MSN, RN, CCRN Director of Nursing, Surgical Services WellStar Paulding Hospital



Janet David-Lustina, MBA, BSN, BAP. RN

Director, Perioperative Services University Medical Center of Southern Nevada



Dr. Donna Doyle, DNP, RN, CNOR. NE-BC Independent Perioperative

Consultant DJD Consulting Services



Fawn Esser-Lipp, MBA, BSN, CASC. CNOR **Executive Director** The Surgery Center LLC



Phil Jaklich, MS, RN, CNOR VP Surgical Services, Spine & Sky Ridge Medical Center



Beverly Kirchner, BSN, RN, CNOR, CASC Corporate Compliance Officer SurgeryDirect



Jane E. Kuhn, MSN, RN, CNOR, **NEA-BC Emeritus Education Coordinator** OR Manager Conference



Judy Mathias, MA, RN Clinical Editor OR Manager



Tamara Mayne, BSN, RN, CNOR Cardiothoracic Surgery Service Specialist University of Colorado Hospital -Inpatient Operating Room



Lynn Nolan, MSN, RN, CPAN, CAPA. NEA-BC Manager Day Surgery and PACU Northwestern Medicine Lake Forest Hospital



Casey Orth-Nebitt, MSN, RN, CNOR Director of Surgery Buena Vista Regional Medical



Carol Pehotsky, DNP, RN, CPAN, ACNS-BC, NEA-BC Associate Chief Nursing Officer, Surgical Services and Senior Director, Surgical Nursing, Main Campus Cleveland Clinic



Janet Quigley, MSN, RN, NEA-BC Nursing Director, Post Anesthesia Massachusetts General Hospital



Cynthia Saver, MS, RN President CLS Development



Vikram Tiwari, PhD Associate Professor of Anesthesiology, Biomedical Informatics, Biostatistics and Senior Director, Surgical Analytics Vanderbilt University Medical Center



Elizabeth Wood **Editor** OR Manager







READY. SET. NETWORK!

WE'RE GOING TO HAVE FUN AT THE 2021 EVENT, BECAUSE YOU DESERVE IT!

OFFSITE NETWORKING ACTIVITIES

Tuesday, October 19 | 2:00 - 6:00 pm





SHOPPING THE MAGNIFICENT MILE TOUR

Join your colleagues for some retail therapy! From popular brands to boutique shops to luxury labels, there is nothing quite like shopping The Magnificent Mile. Transportation to/from the Magnificent Mile is included.



TASTES OF CHICAGO

Nosh your way through Chicago and make the most of your time in this culinary capital! Join this tour so you can bond with old colleagues and new friends while exploring tasty dishes that are special to Chicago.



WINDY CITY SITES & **SOUNDS WALKING TOUR**

Get your steps in while learning about the Windy City and seeing all the sites! You'll experience outstanding architecture, a beautiful lakefront, and great cultural institutions with your fellow attendees.

Available for purchase (\$60) in registration when you purchase an All-Access Pass. Guest tickets are also available.



FIRST-TIME ATTENDEE RECEPTION

Tuesday, October 19 | 6:00 - 7:00 pm

Learn from veteran attendees of the OR Manager Conference how to navigate the event, tips for dealing with exhibitors and the best ways to network and maximize your time out of the office. This event includes cocktails and snacks, and is a great way to start of the week.

> Sponsored by: provation^{*}



BIRDS OF A

Wednesday, October 20 | 12:15 - 1:15 pm

Join one of three luncheons to meet others working in the same facility type as you. Enjoy lunch and dessert with a presentation tailored specifically to the needs of the ASC, PACU or OR. Share lessons learned and best practices from the past year, and connect with new colleagues in similar roles and facilities as you!





OR MANAGER

Wednesday, October 20 | 2:45 - 3:00 pm

Nominated by you and chosen by our Planning Committee, the following awards will be presented to this year's most inspirational OR leaders:



We're still accepting nominations for this year's awards! Nominate a fellow colleague at ORManagerConference.com/OR-Manager-Awards



Wednesday, October 20 | 4:00 - 6:30 pm

Start off the opening of the show floor the right way - with a party! Join exhibitors, attendees, and speakers as we unveil the show floor and enjoy a few snacks and drinks while mingling with others. Get to know the floor plan and others who are attending the conference.



WINE DOWN ON THE SHOW FLOOR

Thursday, October 21 | 3:30 - 5:00 pm

Cap off your awesome day in the exhibit hall with wine in hand! This is your chance to catch up with friends, both old and new, as well as reconnect with exhibitors from across the country with the latest and greatest technology and services for you to consider in your facility!



\$500 CASH GIVEAWAYS

Daily | Throughout Event

We're giving \$500 cash giveaways to our attendees throughout the event! Any attendee who gets scanned by 10 or more exhibitors on the show floor is eligible, so it's easy to win. Join us at OR Manager Conference and you could walk away with cold hard cash!

ONLY AT THE OR MANAGER CONFERENCE **EXPERIENCE INNOVATION & FIND CREATIVE** WAYS TO CONNECT AT EVERY TURN



The OR Manager Reverse Expo is where we connect buyers within the surgical suite to relevant product manufacturers and solutions providers through intelligent matchmaking and meaningful conversations.

Suppliers and hosted buyers are matched based on profiles and supplier preferences. Buyers will benefit from attending the continuing education, networking and the meaningful connections made with suppliers. Both buyers and suppliers will receive a schedule in advance, and all meetings will take place face-to-face in a controlled environment while onsite at the event.

Buyers receive a huge discount to attend as well as Amazon Gift cards for every meeting they participate in.

Interested in becoming a buyer? Apply at



The Hybrid OR is back again in 2021 and is the centerpiece of exhibit hall show floor. You will be able to explore innovative production solutions and technologies while witnessing firsthand their integration with one another.

THANK YOU TO THIS YEAR'S **HYBRID OR SPONSORS:**

GETINGE * MAGNUS OR Table Systems

SKYTRON

OR Cockpit+ ERGON 3 Model 300 & 320 Series Booms

AURORA Four Light **AUA5TV5 Surgical Lights**

STERIS BDV IDSS Integration System

⊗DABIR Dabir Surgical System

Avante | Health Solutions | Elite V5 Modular Patient Monitor

◆ACIST Contrast Injector

ORManagerConference.com/Reverse-Expo



POSTER GALLERY

The smartest minds come together at the OR Manager Conference, and we are pleased to present research findings and case studies from your perioperative peers on the following topic areas: infection control, innovation, operations, PACU, patient safety, process improvement, ASC and COVID-19. This special event gives you the opportunity to speak with poster authors about their work and to exchange business cards.

Interested in presenting a poster at this year's conference? Apply at ORManager.com/Proposals



BOOK SIGNINGS

Don't forget to visit the on-site OR Manager bookstore to purchase swag, gifts, or books. Buy one of our keynoters books and have it signed during these exclusive book signing events:

- Dr. Marty Makary | Wednesday, October 20 | 4:00 4:30 pm
- Richard Leider | Wednesday, October 20 | 12:00 12:15 pm
- Cy Wakeman | Thursday, October 21 | 6:00 6:30 p.m
- Frances Cole Jones | Friday, October 22 | 12:15 12:45 pm

OR MANAGER CONFERENCE **2021 SCHEDULE-AT-A-GLANCE**

TUESDAY, OCTOBER 19

7:30 am - 1:30 pm Deep-Dive Pre-Conference Workshops

2:00 pm - 6:00 pm Offsite Networking Events

6:00 pm - 7:00 pm **Evening Receptions**

» First-Time Attendee Reception

» Speakers & Advisory Board Reception



WEDNESDAY, OCTOBER 20

6:00 am - 8:00 am Grab-and-Go Breakfast

7:00 am - 10:30 am Workshops

7:00 am - 10:30 am Reverse Expo for Qualified Attendees & Sponsors

11:00 am - 12:00 pm Opening Keynote

12:15 pm - 1:15 pm Birds of a Feather Luncheons w/ Sponsored Presentations

1:30 pm - 2:30 pm Afternoon Breakouts for All 7 Tracks

2:45 pm - 4:00 pm OR Manager Awards & Keynote

4:00 pm - 6:30 pm Exhibit Hall Opening Kick-Off Party

6:20 pm Attendee \$500 Giveaways Announced



THURSDAY, OCTOBER 21

7:30 am - 8:00 am Grab-and-Go Breakfast

8:15 am - 9:15 am Morning Breakouts for All 7 Tracks 9:30 am - 10:45 am Morning Breakouts for All 7 Tracks

11:00 am - 5:00 pm Exhibit Hall Open

» Exhibitor CE Programs

» Hybrid OR Showcase

» Poster Sessions

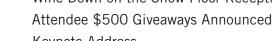
Boxed Lunches on the Exhibit Floor 12:00 pm - 12:45 pm

Afternoon Breakouts for All 7 Tracks 2:00 pm - 3:15 pm

3:30 pm - 5:00 pm Wine Down on the Show Floor Reception

4:50 pm

5:00 pm - 6:00 pm **Keynote Address**





7:30 am - 8:30 am Breakfast & Sponsored Presentation 8:45 am - 9:45 am Morning Breakouts for All 7 Tracks 10:00 am - 11:00 am Morning Breakouts for All 7 Tracks

11:15 am - 12:15 pm Closing Keynote





PRE-CONFERENCE WORKSHOPS* TUESDAY, OCTOBER 19

Mastering Joint Commission Standards and CMS Regulations

7:30 am - 12:00 pm

Many of the most problematic Joint Commission standards are applicable to the Operating Room and Invasive Procedure areas of your hospital. John will identify each of these issues, highlight how surveyors attempt to assess your compliance with them, and share methods to install bullet-proof solutions to ensure a finding-free survey.

Topics will include these requirements:

- Obtaining and documenting informed consent for the procedure, anesthesia, and blood
- ▶ History and Physical and H&P update
- ▶ Brief assessment in lieu of an H&P
- ▶ Post-procedure notes and report
- ▶ Universal Protocol to avoid wrong site, patient, procedure
- Medication security and handling in the OR, PACU, and procedure area
- Anesthesia assessment, documentation, supply management, and medication handling
- ► Emergency response (Code Blue, Malignant Hyperthermia, Difficult Airway)
- Infection control and OR surgical attire
- Sterile Processing (precleaning and transport, decontamination, prep and pack, quality assurance, and storage of instruments)

If a requirement for improvement (RFI) is deserved and cited, a post survey "evidence of standards compliance" is due in 60 days in the precise format specified by The Joint Commission. It is important to remember in this phase that The Joint Commission is looking for evidence that the issue has been fixed, not a commitment to fix it at a future date or time, and that the improved process will be monitored so that compliance is sustained. John will instruct participants on how to develop and write corrective action evidence of standards compliance plans.

Speaker: John Rosing, MHA, FACHE

Executive Vice President Patton Healthcare Consulting

Fundamentals of Operating Room Management – Certificate of Mastery (FORM COM)

7:30 am - 1:30 pm

The Fundamentals of OR Management Certificate of Mastery (FORM COM) program is designed to familiarize leaders and managers in surgical services with the skills and knowledge needed to perform in this demanding work environment. The FORM COM program is built on the findings of the Certified Surgical Services Manager (CSSM) Job Analysis performed by Competency and Credentialing Institute (CCI) in 2020. That job analysis study compiled descriptive information about the tasks performed by surgical services leaders and managers as well as the knowledge needed to perform those tasks and covers seven major areas of practice.

This certificate program will facilitate the stated learning outcomes through education, training, and learning activities, and it is not restricted to registered nurses. The Fundamentals of OR Management Certificate of Mastery is awarded upon satisfactory completion of all course activities and designates that participants have completed the required education/training and demonstrated accomplishment of the learning outcomes.

After this session you'll be able to:

- ▶ Cite illustrations of the tasks performed by surgical services leaders.
- Detail the importance of financial management skills for perioperative leaders.
- Relate examples of the knowledge needed to manage in the surgical services setting.

Speakers:

Jim Stobinski, PhD, RN, CNOR, CSSM Chief Executive Officer

Competency & Credentialing Institute

Beth Bozzelli, MBA, RN, CNOR, CSSM Assistant Vice President, Surgical Services *HCA Healthcare*



*Additional registration required





THE 2021 OR MANAGER CONFERENCE PROGRAM

Earn CEs & AEUs while exploring the latest research and best practices in your choice of 7 breakout track categories, keynotes, networking, poster presentations, exhibitor CEs and more.

LOOK FOR THESE ICONS & PLAN OUT YOUR PERSONALIZED AGENDA



AMBULATORY SURGERY CENTER/ OUTPATIENT

Focusing on the particular needs of managing the ASC, this track delivers detailed education sessions on how to run a successful ASC and outpatient center.



OR BUSINESS MANAGEMENT

Understand how to effectively manage the finances of your perioperative suite by learning from the industry experts.



CLINICAL

Covering topics focusing on the treatment of patients, the Clinical Track will prepare you to meet updated regulations and standards.



GENERAL INTEREST

All-encompassing topics relevant to nurse leaders of any experience level.



LEADERSHIP/ADMINISTRATION

Attend these sessions in this track to discover the latest best practices in perioperative management and to develop your skills as a perioperative leader.



NEW MANAGER

Perfect for new leaders of the OR – this enlightening track will help put you on the path to success with seasoned OR managers to guide you. Recommended for leaders with less than 5 years of experience or veterans seeking a refresher.



PACU/POST OP

The PACU breakout track provides managerial training for leaders of the postanesthesia care unit. Developed by some of the top postanesthesia care leaders.



MASTERS SERIES (BREAKOUT

DESIGNATION) For the most experienced OR manager, sessions within the Masters Series are designed for higher level discussions to gain a deeper understanding of the specific topics you want to learn more about. Recommended for leaders with 10+ years of experience.



KEYNOTE

Inspiring and motivational – leave these keynote presentations feeling empowered to lead a multigenerational workforce into the future of perioperative care.

TUESDAY, OCTOBER 19

Offsite Networking Events

2:00 - 6:00 pm

*\$60 per ticket (guest tickets available)

Windy City Sites & Sounds Walking Tour

Get your steps in while learning about the Windy City and seeing all the sites! You'll experience outstanding architecture, a beautiful lakefront, and great cultural institutions with your fellow attendees.

Tastes of Chicago Foodie Tour

Nosh your way through Chicago and make the most of your time in this culinary capital! Join this tour so you can bond with old colleagues and new friends while exploring tasty dishes that are special to Chicago.

Shopping the Magnificent Mile Tour

Join your colleagues for some retail therapy! From popular brands to boutique shops to luxury labels, there is nothing quite like shopping The Magnificent Mile. Transportation to/from the Magnificent Mile is included.

A Windy City Welcome!

Let's celebrate that we're finally coming back together as a community and kick off this memorable week with a drink! After returning from the networking activities, you'll have a chance to grab a refreshing drink, pick up your badge, and mingle with colleagues that you haven't seen in ages.



EVENING RECEPTIONS

6:00 - 7:00 pm

FIRST-TIME ATTENDEE RECEPTION

Learn from veteran attendees of the OR Manager Conference how to navigate the event, tips for dealing with exhibitors and

Sponsored by:

provation

the best ways to network and maximize your time out of the office. This event includes cocktails and snacks, and is a great way to start of the week.

SPEAKER & ADVISORY BOARD RECEPTION

SPEAKERS AND ADVISORY BOARD ONLY

Join fellow speakers and connect the night before the conference to prepare for the upcoming conference. This event includes cocktails and snacks, and is a great way to get excited for the week ahead.

WEDNESDAY, **OCTOBER 20**



REVERSE EXPO

7:00 - 10:30 am

OR Manager is hosting its first-ever Reverse Expo, connecting meaningful conversations.

*Must sign up beforehand at ORManagerConference.com/Reverse-Expo

WORKSHOPS

7:00 - 10:30 am



New Manager Bootcamp

Your excellent critical thinking, organizational, and clinical skills landed you in the management seat and now your day is filled with budgetary analysis and staffing challenges only made more critical by the pandemic. We are here to help! This highly interactive workshop presented by two Mastersprepared RNs is designed to provide managers with less than 5 years' experience in their role with skills to develop and manage operating, capital and staff budgets; understand variance and productivity reporting; and create mutually beneficial relationships with your colleagues in finance. You will acquire take-home tools for determining staffing patterns, variance reporting, and contract management. Get the answers you need to solve the day-to-day problems.

After this session you'll be able to:

- Identify strategies for development and management of capital and operating budgets.
- » Describe concepts for staffing and oversight of operational productivity.
- Identify principles for management of contracts and contractual services.

Speakers: Amy Bethel, MPA, BSN, RN, NE-BC **Education Coordinator**

OR Business Management Conference

Mary Diamond, MBA, RN, CNOR, PMP

Perioperative Services Leader

Consultant





The Discomfort Zone: Using Difficult Coaching Conversations to Turn Conflict into Cooperation

The conflict experienced in many areas of surgical patient care have increased safety issues, decreased teamwork, and decreased patient satisfaction. It is imperative for healthcare leaders to learn how to understand and manage conflict, and to develop practical skills to address areas of concern.

During this workshop, the three levels of conflict—resources, processes, and culture-will be defined, and ways to develop self-management and social management techniques, including crucial conversation skills, will be explained. By learning to balance IQ with EQ to lead and lean into conflict situations, you will be able to turn conflict from a stress-induced situation into an opportunity for growth and understanding.

After this session you'll be able to:

- Discuss the importance in using emotional quotient (EQ) in developing your leadership style.
- Define conflict and conflict resolution strategies in healthcare.
- Describe conflict resolution skills.

Donna Doyle, DNP, RN, CNOR, NE-BC

Perioperative Consultant **DJD Consulting Services**

Rick Kelley, MA, BA, BSN, RN

Director of Nursing

OhioHealth Grady Memorial Hospital



Reducing Count Variation Through Simulation **Training**

Retention of surgical items is a never event that still occurs at a rate of 1 in 10,000 surgical procedures and costs more than \$2 billion per year. Leaders from UF Health will share their experience with an evidence-based quality improvement approach to address count variation. They will describe the use of simulation pilot testing and technological advancements to develop content validity and response process validity, an implementation plan, and the use of video recording to collect data and identify patient safety threats. Attend this immersive workshop to get the tools you need for your own study, and learn how to use the data collected to identify protocol modifications and test any potential changes.

After this session you'll be able to:

- Describe the methodology related to simulation design for quality improvement.
- » Define ways in which simulation can identify latent threats to patient
- » Discuss the use of video recording to help explain individual, team, and environmental factors that impact patient safety risks.

Michele Brunges, MSN, RN, CNOR, CHSE

Director of Perioperative Services

UF Health

Theresa Hughes, MSN, RN, CNOR, CHSE

Perioperative Clinical Leader

UF Health Shands

Tom LeMaster, MSN, MEd, RN

Director of Operations

University of Florida Center for Experiential

Learning and Simulations



Getting Construction Right: The Team That's Been There and Done That!

Hospitals are aging, demands for specialty OR suites are increasing, and the need to take surgeries off-site is becoming a new norm. Renovating and building Perioperative Suites has become one of the fastest growing skill sets for a Health Care Leader and we never received a class on this in school! The ability to bring together the teams that will ensure success will be explored and discussed in this workshop. Leaders from different hospital settings will be sharing their experiences, knowledge and check lists.

This interactive workshop will consist of presentations from Sterile Processing, Central Supply, Pre-operative/Intraoperative and Postoperative leaders. Each experienced leader has gone through the building/renovation process and will lead the attendee through the pros, cons, team building and pitfalls to avoid while still meeting the ongoing surgical needs within the facility. Interactive, hands-on focus will be given for the 2nd half of this workshop to help attendees with their particular build/renovation need.

After this session you'll be able to:

- » Describe the team members who are necessary to ensure a successful build and renovation.
- » Discuss the types of check lists you can use to avoid mistakes.
- Identify strategies you can use to ensure sustainability of current surgical needs.

Take-home tool:

Organizational chart to include those necessary at this level of collaboration. Timeline of events and key decisions.

Speakers:

Lynn Nolan, MSN, RN, CPAN, CAPA, NEA-BC

Manager Day Surgery and PACU

Northwestern Medicine Lake Forest Hospital

Anne Mitchell

Regional Director, Supply Chain Operations AHC and Riley

Aimee Watson, MS, CMRP

Senior Manager Healthcare

St. Onge Company

Vicki Yfantis, MSN, RN, ANP-BC, CPAN, CAPA

Perianesthesia Nurse Director

Suburban Hospital, a member of Johns Hopkins Medicine



Developing a Safe and Cost-Effective Total Joint and Spine Program

Total joint and spine procedures increasingly are being performed in ambulatory surgery centers (ASCs), and while they can be lucrative, they can also be costly because of expensive implants. In this session, you will learn ways to work with physicians and vendors to decrease costs while also keeping patients safe. The speakers will provide a comprehensive structure for developing a total joint and spine program that includes everything from scheduling to 30 days postop: preadmission, patient education, staffing, staffing competencies, financial risk, and rewards. You will receive forms, policies, and procedures to help you enhance or develop a total joint and spine program in your ASC.

After this session you'll be able to:

- Discuss regulations and standards of care required by the Centers for Medicare & Medicaid Services for total joint programs.
- » Describe the elements of setting up a safe and effective total joint and spine program, including preadmission criteria, patient education, instruments, equipment, and best practices.
- » Identify policies and procedures to help enhance or start your program.

Speakers: Beverly Kirchner, BSN, RN, CNOR, CASC Corporate Compliance Officer SurgeryDirect

Karen Reiter, RN, CNOR, RNFA

COO

DISC Sports and Spine Center

Jamie Ridout, MSN, MBA, RN, NEA-BC, CNOR, CASC

Administrator

Capital City Surgery Center



OPENING KEYNOTE: The Power of Purpose and **Refreshing Your "WHY"**

11:00 am - 12:00 pm | Lakeside Ballroom

"WHY do you get up in the morning?"

Based on Richard's perennial bestselling book, THE POWER OF PURPOSE, this keynote will help you answer this question. WHY you lead determines how well you lead. Purpose is fundamental to health, healing, happiness, leading, and even longevity. Purpose is not a luxury for the gifted few; it is essential and accessible to all. Attend this keynote to get new insights and practical tools for vourself and your team.

After this keynote, you'll be able to:

- » Complete a "Purpose Checkup."
- » Refresh your "WHY"- your call to lead.
- » Live & lead in ways that align with your purpose.



Richard Leider Founder Inventure - The Purpose Company

BOOK SIGNING -

Richard Leider

12:00 - 12:15 PM

Lakeside Ballroom Pre-Function - Bookstore

Visit the OR Manager Bookstore following Richard Leider's keynote and get your book signed!



BIRDS OF A FEATHER LUNCHEONS

12:15 - 1:15 pm



PACU Manager Luncheon

Sponsored by: acacia pharma

The First and Only Antiemetic Proven for Rescue Treatment of Postoperative Nausea and Vomiting Despite Prophylaxis.

Please join Acacia Pharma for an educational program to discuss clinician needs and current options for the management of postoperative nausea and vomiting (PONV). In this program, $\bar{\text{you}}$ can learn about the burden and consequences of untreated PONV; explore options for treating PONV after failed prophylaxis; and gain knowledge of the safety and efficacy of an FDA-approved antiemetic for rescue treatment of PONV after failed prophylaxis.

After this session, you'll be able to:

- » Recognize the burden and consequences of PONV.
- Review current treatment approaches and unmet needs in the management of PONV.
- » Discuss an FDA-approved antiemetic proven for rescue treatment of PONV after failed prophylaxis.

Speaker:

Ronak Desai, DO

Associate Professor of Anesthesiology Cooper Medical School of Rowan University

OCTOBER 20 - 22 | MCCORMICK PLACE | CHICAGO



OR Manager Luncheon

Sponsored by:



Network with your peers at the OR Manager Luncheon.

Speaker: Vicky Lyle

Vice President Industry Associations



ASC Leader Luncheon

Join your ASC peers in learning and networking.

BREAKOUT SESSIONS

1:30 - 2:30 pm



Sponsored by:



This presentation will provide a proven approach to integrate sterile processing, the OR, and infection prevention to develop and implement a sustainable approach for a project or process. The speakers will describe the core and ad hoc team members needed to audit current department processes to provide a baseline for comparing those processes to industry best practices. From the audit findings, the teams can prioritize an action plan with real-time data for key performance indicators.

After this session you'll be able to:

- » Describe and define ANSI/AAMI and AORN definitions and recommendations for a multidisciplinary team.
- » Identify core members and ad hoc or provisional members of a multidisciplinary team and the tools needed to form and sustain those teams.
- » Describe guidelines for combined rounding by the team and the importance of documenting activities.

Speakers:

Jeff Christie

President

Advantage Support Services

Jhmeid Billingslea, CRCST, CIS, CHL, CST, CMRP Managing Director of Surgical Services

Advantage Support Services

Succeeding as an Interim Leader

Surgical services leadership positions are difficult to fill. Finding the correct fit for an organization is not easy and can take a lot of time. While these jobs are open, who is running this critical department of the hospital? Interim leaders can be a great way to fill this need. To succeed, they need to hit the ground running and provide leadership and structure while improving upon the current business model. Their role is to support the staff while a permanent leader is sought. Attend this session to learn how you can be an interim leader and valued member of the surgical services department.

After this session you'll be able to:

- » Describe the leadership qualities of an effective interim leader.
- » Describe what is expected of an interim leader from staff.
- » Discuss what is expected of an interim leader from hospital leadership.

peakers: Lisa Cadugan, MSN, RN, CNOR, CSSM

Director of Surgical Services

HCA Healthcare

Greg Harris

Representative HCA Healthcare

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8

Rising to the Top: An Effective Guide to Leadership

Leadership is not about titles, status, or power. Leaders take responsibility for recognizing the potential in others and developing that potential through mentorship and coaching. What can you do to become a better leader and help others become leaders? In this session you will learn strategies current and aspiring leaders need to change their leadership habits. The speakers will offer practical ideas and tools that will guide you in creating an effective leadership style of your own. Take this opportunity to learn from decades of research and experience across a multitude of facilities to gain a practical guide to effective leadership.

After this session you'll be able to:

- » Identify the key elements of mentoring and its importance to the new and aspiring leader.
- » Describe how to work effectively to build and develop leaders.
- » Discuss the tools needed to continue growing your current and future leadership team.

Speakers:

Ruth Shumaker, BSN, RN, CNOR

Executive Director of Perioperative Services Regional One Health

Sheri Voss, MS, RN, CNOR

Associate Principal Consultant, SurgiTrack Owens & Minor



The Journey to Zero: Strategies to Reduce Surgical Site Infections

Two years ago, our facility began a journey to decrease our SSI rate to zero by implementing standardized best practices in collaboration with our physicians, staff, and patients. Attend this session to discover tactics that range from easy-to-implement changes to more complex processes. Learn how we actively engaged our patients in the prevention of a SSI, from preparing for their surgery to recovery. Most importantly, hear how we actively engaged our team to become patient advocates who challenged outdated practices to ensure that we are providing high-quality, evidence-based care.

After this session you'll be able to:

- » Describe how patients can actively participate in preventing a surgical site infection (SSI).
- » Identify two skin preparation practices to decrease SSI risk.
- » Identify the multidisciplinary team members required to implement practice changes.

Speaker

Jessica Clark, DNP, RN, NE-BC Executive Director of Surgical Services AdventHealth Daytona Beach



Why Minutes Matter: Empowering Your PACU Staff to Support Financial Success

PACU nurses may understand the need for accurate documentation, but they may be unaware of how PACU minutes affect the PACU budget. Educating PACU staff about budget concepts and providing context for them allows for better alignment with leadership and helps to meet the unit's business needs. In this session, you will learn how the education provided to a perianesthesia unit increased their budget knowledge and documentation compliance, as well as revenue, while decreasing expenses and enhancing collaboration with frontline PACU staff. The speakers will explore concepts such as fiscal year vs. calendar year, income vs. expense, productivity as it relates to unit of service, staffing budget as it relates to capture of unit of service, and examples of the financial impact of flexing staff to volume.

After this session you'll be able to:

- Describe basic budget concepts that are relevant to the postanesthesia care unit (PACU) nurse.
- » Identify PACU-specific budget concepts that are user-friendly.
- Identify the distinct PACU phases of care and the financial differences for each phase.

Speakers:

Carolyn Anderson, MSN, RN, CPAN

Unit Manager, Perianesthesia Services

Baystate Health

Sheila Morris, BSN, RN, CPAN

Assistant Nurse Manager, Perianesthesia Services Baystate Health





All Hands on Deck: A Multi-Disciplinary Approach to Timely Revenue Capture and

Charge Posting in Periop

Timely charge capture is often a challenge for the OR. Using LEAN methodology, UCLA Health aimed to achieve a 95% timely submission of all charges: within 2 calendar days for inpatient and 3 days for outpatient charges. After undergoing a significant review of all of our systems and strategies, we improved our documentation and verification processes and automated some communications. By the end of 2020, our teams had achieved and sustained a 95% timeliness benchmark for all of our OR, surgery center, and medical procedure unit sites and support areas. Success was driven by close collaboration between the nursing teams. leadership, billing, and implant coordination teams, alongside hospital finance. We also looked to exploit opportunities for automation after identifying specific problems that needed solutions.

After this session you'll be able to:

- Discuss effective ways to document and present data.
- Describe opportunities for automating data within the electronic health
- Identify how to improve collaboration between team members in different departments

Speakers:

Randi Hissom, MBA

Administrative Director, Operative Services **UCLA Health**

ASC Leadership Challenge: Managing Multiple

Although staff and leaders at freestanding ASCs have a lot of flexibility and independence, they also perform multiple roles in order to complete all the daily tasks while also ensuring safety and quality. Without alternative resources readily available, ASC leaders have to think outside the box to juggle everything from staff absences and lean staffing to patient satisfaction and cost containment. Leaders often learn on the fly that ASC management is more an art than an exact science. Gain some insight into the different environments within which an ASC may operate, and the challenges associated with freestanding facilities. The speaker will offer useful takeaways and give you an opportunity to share your own experience and tactics.

After this session you'll be able to:

- » Discuss the environment and challenges faced by ambulatory surgery center (ASC) leadership.
- Describe case studies and the skills needed to manage the many roles of the outpatient center leader.
- » Discuss the importance of timely communication with stakeholders.

Speaker:

Jennifer Dickman, DNP, RN, CNP Director, North Surgery Center UPMC Children's Hospital of Pittsburgh

OR MANAGER **AWARDS**



2:45 - 3:00 pm | Lakeside Ballroom

Nominated by you and chosen by our Planning Committee, the following awards will be presented to this year's most inspirational OR leaders:

















KEYNOTE: Examining What **Broke American Healthcare**

3:00 - 4:00 pm | Lakeside Ballroom

Drawing from his newest book, The Price We Pay: What Broke American Healthcare - and How to Fix It, Dr. Marty Makary offers insightful thoughts on the state of the nation's healthcare system.

As a practicing surgical oncologist and advanced laparoscopic surgeon at Johns Hopkins Hospital, Dr. Makary is a highly regarded advocate for transparency in medicine and common-sense solutions to healthcare problems.

After this keynote, you'll be able to:

- » Understand how new technology and disruptive innovation is impacting healthcare.
- Recognize the impact of rising healthcare costs and what that means for everyday consumers and the healthcare industry.
- Identify the benefits of clarifying medical research for practical application.

Speaker:



Dr. Marty Makary New York Times Bestselling Author Johns Hopkins Surgeon and Professor of Public Health

BOOK SIGNING -

Dr. Marty Makary

4:00 - 4:30 pm Lakeside Ballroom Pre-Function - Bookstore

Visit the OR Manager Bookstore following Dr. Marty Makary's keynote and get your book signed!



EXHIBIT HALL OPENING KICK-OFF PARTY ON THE EXHIBIT HALL FLOOR



4:00 - 6:30 pm

Start off the opening of the show floor the right way - with a party! Join exhibitors, attendees, and speakers as we unveil the show floor and enjoy a few snacks and drinks while mingling with others. Get to know the floor plan and others who are attending the conference.

DAILY PRIZE GIVEAWAY

6:20 - 6:30 pm

Daily Cash Giveaway Announced on the Exhibit Floor!



THURSDAY, **OCTOBER 21**

GRAB-AND-GO BREAKFAST

7:30 - 8:00 am

BREAKOUT SESSIONS

8:15 - 9:15 am



Using Dynamic Block Management to



Sponsored by:

Traditional approaches for managing perioperative block allocation are rigid and often lead to underutilized ORs and unsatisfied surgeons. But for multiple reasons, including manual processes, a lack of trusted data, limited visibility of available OR time, and more, block and room utilization are effectively capped at hospitals using out-of-date methods for managing block time.

How block time is allocated and managed needs to become a dynamic practice. We will discuss how high-performing facilities have used a dynamic approach, which includes artificial intelligence and automated workflows, to take their perioperative performance to the next level.

After this session you'll be able to:

- » Discuss the need to improve access to available OR time.
- Describe how to increase visibility and simplify the process of booking
- » Identify ways to streamline the process of managing the block schedule.



Speaking Virtually: How Do You Get Your Message Across?

The COVID-19 pandemic has forced healthcare providers to use virtual tools for conveying new information and training staff. Memorable virtual presentations are within the power of the perioperative leader, but certain elements must be included to ensure effective communication. In this session, you will get tips for creating and implementing videoconferencing sessions that deliver effective, innovative, and impactful presentations. We will discuss criteria such as speaker appearance, background, lighting, voice tone, and visual aids (slides, etc), along with ways to speed up communication with a focused message. A sample presentation on strategies for a smoke-free perioperative environment will be used to illustrate these points.

After this session you'll be able to:

- » Identify the elements of an effective virtual presentation.
- » Describe strategies to help adult learners retain information during presentations.
- » Discuss ways to deliver an effective virtual presentation.

Speaker:

Kay Ball, PhD, RN, CNOR, CMLSO, FAAN Adjunct Professor and Perioperative Consultant Otterbein University



Successful Leadership in the Operating Room Through a Global Pandemic

Transitioning into a nursing leadership role at a new facility during a pandemic was a challenge met by building strong partnerships and saying "no" to failure. In a year that saw many nurses and nurse leaders lose their jobs, this nurse leader successfully led a cardiac surgery OR team through adversity. This presentation will discuss the rewards and challenges experienced through the transition into a new role. Building rapport with team members, successful recruitment, low team member turnover, renovation of a hybrid OR, expansion of an ECMO program, and building novice nurses' skill sets will be discussed.

After this session you'll be able to:

- Describe the characteristics needed to successfully lead in a new facility during a global pandemic.
- » Identify resources to retain and recruit new team members.
- Discuss how to help team members build skills outside of their comfort zones.

Speaker:

Patrel Nobles, MSN, RN, NE-BC, CNOR

Clinical Director Cardiovascular Operating Room Inova Fairfax Medical Campus



Balancing the Equation: How the Right Data Can **Justify Labor Costs**

Hospitals are facing unprecedented pressures to improve quality of care while efficiently utilizing resources. A robust workforce is the most valuable but also the most expensive resource of any healthcare facility. How do you staff appropriately while also meeting the expectations of your executive leaders? This presentation will review staffing principles for multiple functional areas within surgical services. Key performance indicators of productivity, industry benchmarks, commonly used comparative analysis tools, and negotiation tactics with other stakeholders will be discussed. Learn how to use education strategies to help your counterparts understand the dynamic nature of the OR and the complexity of surgical services staffing needs.

After this session you'll be able to:

- Define staffing guidelines for the preoperative area, OR, postanesthesia care unit, and Phase II recovery.
- Describe commonly used productivity reports and key performance indicators.
- Discuss a strategy for enhancing workforce effectiveness and negotiating with finance.

Speakers:

Lucy Lee, MBA, RN, CSSM, PMP, BM

Managing Director FTI Consulting

Jennifer Misajet MHA, BSN, RN, CNOR, CSSM

System Chief Nursing Officer and Vice President of Operations Saint Alphonsus Health System



S Dive Into Your Block Schedule

Is your block schedule impeding your ability to maximize OR utilization? Block utilization calculations have generally been adapted to maintain the required percentage of utilization for the block rather than for maximal OR utilization. Block utilization does not always equate to OR utilization, depending on the calculations. Diving into your block schedule can be complicated. Each OR has a different case and acuity mix, amount of trauma cases, and cultural differences that determine what type of block schedule best suits an organization's needs. But as healthcare systems try to compensate for postponed or canceled procedures in 2020, now is the time to reevaluate and make changes. We will discuss what needs to be considered and how best to get buy-in from the surgeons to build the most appropriate block schedule for your organization. It is crucial to maximize OR utilization, regain and retain case volume, and achieve the financial goals of your organization.

After this session you'll be able to:

- » Define and understand which block schedules will best serve your organization.
- Define the policies and metrics required for development and maintenance of block scheduling.
- » Identify ways to gain surgeon buy-in for changes to block scheduling.

Speakers:

Jay Prystowsky, MD, MBA

Principal, Solution Architecture

Vizient, Inc.

Rosanne Zagone Nipko

Senior Consulting Director

Vizient, Inc.



Enhanced Recovery After Surgery

In 2018, Massachusetts General Hospital made the decision to implement Enhanced Recovery After Surgery (ERAS) protocols throughout virtually all surgical specialties. This was done as a shared effort by hospital leadership, physicians, and nurses with key stakeholders in administration and pharmacy. Beginning with one surgical service line (hysterectomy), within 2 years we added 12 more ranging from spine surgery to colorectal resection to craniotomy. Most importantly, this was done in a completely standardized fashion with all surgical service lines agreeing to the same key metrics. This enabled us to develop a state-ofthe-art dashboard and database and facilitated completely transparent sharing of data and nursing and physician performance.

After this session you'll be able to:

- Describe protocols to implementing ERAS through multiple surgical specialties.
- Identify key metrics to improve surgical service lines.
- » Describe how the use of transparent data can improve nursing and physician performance.

Theresa MacDonald, MGH, PACU, RN

Clinical Nurse Specialist Massachusetts General Hospital

Rachel Clark Sisodia, MD

Gynecologic Oncologist

Massachusetts General Hospital

OCTOBER 20 - 22 | MCCORMICK PLACE | CHICAGO





Establishing a Cardiovascular and Peripheral Vascular Service Line in Your ASC

Medicare is offering reimbursement for a growing number of outpatient procedures, including some cardiac procedures. As a result, ambulatory surgery center (ASC) leaders must prepare for new patient populations, providers, costly capitol purchases, and a huge variety of disposables and costly implants. This presentation will help you understand new Medicare rules and how to establish a successful cardiac service line within the ASC. Capital equipment needs, disposable products, implant negotiations, and staff requirements will be discussed.

After this session you'll be able to:

- » Identify new cardiac and vascular procedures that Medicare is reimbursing in the outpatient setting.
- » Identify capital equipment and building requirements for cardiac and vascular service lines.
- » Discuss how to build staff competencies for cardiac procedures.
- » Describe how to work with ASC providers and cardiologists to achieve optimal outcomes.

Speaker: Deb Yoder, MHA, BSN, RN, CNOR, RNFA

Director of Clinical Operations Surgical Management Professionals

BREAKOUT SESSIONS

9:30 - 10:45 am



Utilizing the Lean Process in Surgical Glove Standardization

Sponsored by:



The University of Rochester Medical Center launched a LEAN project as a result of the Food and Drug Administration's ban on powdered gloves to address concerns about case breakdown numbers and staff exposure to latex. After conducting a surgical glove trial and extensive staff education on latex allergy, OR leaders adopted the use of Biogel gloves. Surgical glove SKUs decreased from 13 to 3, room teardowns caused by unrecognized latex allergy patients decreased to zero, and estimated cost savings of more than \$43,000 per year were achieved as a result. In addition, 111 cubic feet of storage space was regained in the center core.

After this session you'll be able to:

- » Describe the potential cost savings of a "LEAN" OR.
- » Identify tools to find champions and signage to overcome the hurdles of change.
- » Discuss how to transition to a latex-free/latex-reduced surgical environment.

Speaker:

Sam Sullivan

Ophthalmology Coordinator

Flaum Eye Institute, Strong Memorial Hospital



Swimming with Alligators: Finding Well-Being in Turbulent Waters

The emotional and physical stress experienced by healthcare providers—whether from an unexpected patient outcome or the demands of their work environment—are often dismissed as simply a "part of the job." The COVID-19 pandemic has compounded the usual day-to-day level of emotional and physical stress, deepening the need for the heartiness, optimism, psychological resilience, and coping skills that will enable healthcare providers to deliver optimal patient care. In this session, you'll learn how coping and self-care strategies can help to nurse leaders meet especially difficult challenges.

After this session you'll be able to:

- » Discuss COVID-19 stressors and their impact on the resilience of the healthcare workforce.
- » Describe the "Crescendo Effect" associated with moral distress.
- » Identify strategies and resources for improving well-being.

Speakers:

Jim Kendall, LCSW, CEAP

Manager Work/Life Connections Vanderbilt University Medical Center

Buffy Krauser Lupear, DNP, APRN, CRNA

Director of Professional Development, Office of Advanced Practice

Vanderbilt University Medical Center



Creative Staffing Solutions for Your OR

Too few OR nurses are entering the workforce to replace those reaching retirement age, and retention of nurses across all specialties remains challenging. Daily staffing of the OR fluctuates with surgical volume. The OR is not an area that nurses from the main hospital can float to during staffing shortages, and it's essential to have creative staffing models. Attend this session to see how leaders at a large health system have filled their daily staffing needs with often imaginative methods. You will benefit from their lessons learned, which include creative staffing techniques, tips for managing after-hours volume, and use of float pools.

After this session you'll be able to:

- » Identify staffing issues that nurse leaders face each day.
- » Discuss ways to manage unplanned absences.
- Describe ways to manage staff to meet increased surgical volume during off-shift hours.

Speakers:

ChrysMarie Suby

President/CEO

Labor Management Institute, Inc.

Heather McCrohan

Director Of Operations/Sr. Associate Consultant Labor Management Institute, Inc.





High-Value Anesthesia Care and the Social Cost of Carbon

When a patient exhales volatile anesthesia, it gets vented immediately to the atmosphere. One liter of desflurane emissions has the energy trapping (and climate change impact) of 3,700 liters of CO2. Volatile anesthetics are chlorofluorocarbons that destroy the ozone layer and increase the probability of catastrophic weather events. The US healthcare system is responsible for the loss of more than 400,000 disability-adjusted life years from pollution-related disease. The social cost of carbon is a quantitative measure for the impact of CO2 (and similar emissions) on the well-being of the world. When incorporated into the traditional value equation (quality/cost), the social cost of carbon assists health systems in making more sustainable choices while improving the value of care delivered to patients.

After this session you'll be able to:

- » Discuss the impact of volatile anesthetics on climate change.
- » Describe the social cost of carbon and its impact on patient health.
- » Discuss the value of the various volatile anesthetics relative to financial cost and social cost of carbon.

Speaker:

Matthew Meyer, MD

Assistant Professor of Anesthesia University of Virginia





You Bought the Ferrari (EMR), Are You Ready to Ride it Like a Pro?

Most healthcare systems are experiencing a huge financial deficit due to COVID-19. The OR is the financial engine of hospital, and using data to optimize operational efficiency and clinical effectiveness to deliver additional capacity is more important than ever.

Continuous improvement in healthcare hinges on the measurement, analysis, and interpretation of performance variation.

The Institute of Health Improvement has precisely defined how to use real-world data to improve operational effectiveness and efficiency. The use of visualizing data as statistical process control charts is a deceptively simple, yet powerful way to sift signal from noise. This methodology, which originated in industrial engineering, has been refined over decades to enable leaders to confidently distinguish improvement from mere change.

After this session you'll be able to:

- » Describe how to use data to understand your system's performance and capability.
- » Assess team performance and change management techniques to encourage standardization against best performers.
- » Describe real-life case studies that leverage real-world data to increase capacity, improve patients' pain scores, and reduce cost.

Speakers:

Paul Barach, BSc, MD, MPH, Maj (ret.)

Clinical Professor

Wayne State University School of Medicine

Daniel Low, BMedSci, BMBS, MRCPCH, FRCA

Associate Professor of Anesthesiology University of Washington



Patient Selection in the ASC

ASCs often don't have the same resources or capabilities as hospitals, so creating appropriate criteria for your patient candidates is vital. Patient safety starts with assessing who your center can effectively care for.

Surgical, medical, anesthesia and even social factors will be reviewed in this session. We will also discuss if serving the pediatric population can be supported in your ASC.

After this session you'll be able to:

- » Discuss the criteria for patient selection.
- » Describe policies and procedures that fit your center.

Speaker:

Fawn Esser-Lipp, MBA, BSN, CASC, CNOR Executive Director The Surgery Center LLC





50 Ways to Leave from Phase II: A Team Approach to Same Day Discharge

Reducing healthcare costs while maintaining high quality drives a growing number of total joint and surgical oncology procedures away from overnight stays and toward outpatient settings. Patient safety and preferences, particularly with COVID-19-related changes to visitor access and heightened concern about infection control, have only accelerated this trend. Best practices, thoughtful patient selection, electronic health record optimization, and cohesive patient education—developed by a multidisciplinary team—allowed a community hospital to discharge total joint and surgical oncology patients to home with average length of stay of less than 8 hours. Attend this session to learn how to engage interdisciplinary stakeholders and implement best practices to support same-day discharge.

After this session you'll be able to:

- » Discuss the collaboration needed between clinical and administrative stakeholders.
- » Define patient selection criteria and electronic health record enhancements.
- » Describe comprehensive pre-, day of, and postoperative patient education.

Speakers:

Jeffrey Blackwell, MHA, FACHE

Senior Director, Surgical and Procedural Services Brigham and Women's Faulkner Hospital

Robin Kaufman, DNP, APRN, FNP-C, NEA-BC

Nurse Director, Perioperative Services Brigham and Women's Faulkner Hospital

David Shaff, MD

Chief of Anesthesiology Brigham and Women's Faulkner Hospital

EXHIBIT HALL OPEN

11:00 am - 5:00 pm

Exhibitor Presented CEs

12:45 - 5:00 pm

During exhibit hall hours you can earn CEs by visiting the participating Exhibitor Booths and Theaters for insightful presentations. You must complete two 30-minute programs to earn 1 CE. See page 24 for more details.



The Hybrid OR is back again in 2021 and is the centerpiece of exhibit hall show floor. You will be able to explore innovative production solutions and technologies while witnessing first hand their integration with one another. Curious about our Hybrid OR? Come check out the virtual tour on our website.

POSTER GALLERY

The OR Manager Conference Poster Gallery provides a forum for presenting completed research or in-progress research with preliminary results. It is an opportunity to present research, performance improvement projects, or clinical practice innovations visually using graphs, illustrations, or photographs. We strive to promote communication and collaborative research among nurses, provide a setting for exchange of information and lessons learned, and explore advances in perioperative clinical practice.

LUNCH AND NETWORKING ON THE EXHIBIT HALL FLOOR

12:00 - 12:45 pm

Enjoy a grab-and-go boxed lunch with friends then walk the showfloor and network with your vendor partners.

BREAKOUT SESSIONS

2:00 - 3:15 pm



Sterile Processing Live! Hands-On Competition to 100% Complete, Sterile, and On-Time Surgical Instruments

Sponsored by:



Need to improve your sterile processing department's performance? Even if you don't, this session is for you! Join our sterile processing simulation for a day in the life of an SPD technician! As an audience member, you'll work as a team attempting to process the day's instrument trays before the clock runs out! Experience the challenges and fun of being an active participant as we provide you with the blueprint for improving your sterile processing department's performance. This is unlike any breakout session you've ever been to!

After this session you'll be able to:

- » Identify design processes and leadership routines to achieve 100% complete instrument trays.
- » Discuss how to ensure 100% of their instrument trays are clean and sterile
- » Describe how to utilize the principles of Continuous Flow to ensure instruments are on-time every time.

Speaker: John Kimsey

V.P. Operations

STERIS Instrument Processing Solutions



Lessons on How to Lead as a New Manager

Congratulations! You just got promoted to OR manager. You were a terrific staff nurse, but now you are in charge. Where do you start? What are the right moves to advance your team? How do you connect with the administrative suite? Will your staff and surgeons respect you? These questions will be answered in this session with an experienced OR nurse leader. She will offer valuable advice on what you should and should not do in order to thrive as an OR leader.

After this session you'll be able to:

- » Discuss the role of the OR leader.
- » Describe how to objectively assess your situation.
- » Describe the plan to execute your vision.

Speaker: Stephanie Davis, MSHA, RN, CNOR, CSSM

Vice President of Surgical Services

HCA Healthcare





Creating the Future by Improving Our

Perioperative leaders and nurses tend to focus competencies on technical skills such as proficiency in using surgical equipment in order to achieve optimal results for surgical patients. However, the non-technical factor of a safety culture is equally important in delivering high-quality, efficient, and effective care to the surgical patient. For example, a study found that 10 of 12 domains in the Agency for Healthcare Research and Quality's (AHRQ) Culture of Safety (COS) survey for hospitals influenced the rates of surgical site infections after colon resection. The presenter will review some of the literature on how a culture of safety influences quality of care and outcomes, and will analyze data from AHRQ's COS Survey for Hospitals, which was administered by ECRI Institute. Attend this session to gain insights into improving the safety culture at your organization.

After this session you'll be able to:

- » Describe the influence of culture on patient outcomes.
- » Identify a leadership role in cultivating your safety culture.
- » Discuss ways to develop strategies that address the culture of safety with your unit(s).

Speaker:

Gail Horvath, MSN, RN, CNOR, CRCST Senior Patient Safety Analyst/Consultant ECRI





Surgical Smoke - A Case Study to Becoming Smoke Free

Research has shown that surgical smoke exposure is a workplace safety issue, and perioperative nurses report twice the incidence of respiratory problems compared with the general population. Results of a 2020 study on the impact of surgical smoke exposure on perioperative nurses will be presented to demonstrate the need to control such exposure. We will also discuss how to develop a smoke evacuation program, including implementation strategies, legislation, and accreditation organizations related to converting to a smoke-free environment. A case study of one hospital that sought to create and sustain a smoke-free environment will be presented.

After this session you'll be able to:

- » Identify implementation strategies, legislative positions, and accreditation bodies that have impact on a smoke-free environment.
- » Discuss the results of a research study on the impact of exposure to surgical smoke by perioperative nurses.
- » Describe a successful process for creating a smoke-free environment.

Speakers:

Kay Ball, PhD, RN, CNOR, CMLSO, FAAN Adjunct Professor and Perioperative Consultant Otterbein University

Vangie Dennis, MSN, RN, CNOR, CMLSO
Assistant Vice President for Perioperative Services
AnMed Health

Thomas Kraus, MSN, RN, CNOR

Perioperative Education and Specialty Coordinator Honor Health Thompson Peak Medical Center



Sustain the Gain: Save Time and Resources Through Instrument Standardization

As organizations rebound from the financial impact of COVID-19, hospitals will continue to look for strategic ways to reduce expenses. Before the pandemic, Cleveland Clinic standardized more than 3,000 surgical instrument sets, which eliminated barriers to our ORs and our sterile processing department throughout 18 locations. We removed more than 51,000 instruments and 650 trays. The presenters will discuss how the instrument standardization project has been sustained since its inception in 2019, and its impact across our campus, including research, education, ORs, family health centers, capital allocation, block strategy, and supply chain. The project resulted in a change in mindset that has allowed us to continuously drive changes across our organization that previously may not have been possible.

After this session you'll be able to:

- » Discuss the financial impact that instrument standardization has on an institution's bottom line.
- » Describe the different processes for sustainable solutions to reduce waste.
- » Identify the tools for continuous change management to drive success.

Speakers:

Carol Pehotsky, DNP, RN, CPAN, ACNS-BC, NEA-BC

Associate Chief Nursing Officer, Surgical Services and Senior Director, Surgical Nursing, Main Campus Cleveland Clinic

Rebecca Urban, M.Ed

Assistant Administrator for Enterprise Sterile Processing Cleveland Clinic



Improving Surgical Outcomes through Outpatient Surgical Optimization

The Surgery Optimization Clinic (SOC) was created to improve patient outcomes through surgical risk reduction and coordination of care. This innovative, nurse-driven strategy involves treating modifiable risk factors, providing education, and managing patient expectations before surgery. The goal is to reduce complications, length of stay, same-day surgery cancellations, and readmissions, while providing low-cost, high-quality care to at-risk patients. The data in the SOC demonstrates favorable results with tobacco cessation, weight loss, blood glucose control, identification/treatment of sleep apnea, minimization of frailty, and improvement of nutritional status. The program is not limited to prehabilitation for surgery, but can lead to lasting lifestyle changes, ultimately resulting in patient empowerment and lifetime health improvement. Attend this session to help patients proactively prepare for surgery.

After this session you'll be able to:

- » Identify the difference between the Surgery Optimization Clinic and a Preadmission Testing (PAT) Clinic.
- » Recognize the importance of optimization prior to surgery.
- » Identify modifiable risk factors for surgery.

Speakers:

Lisa Swenson, MS, BSN, RN, ONC

Director, Preadmission Testing and Surgery Optimization UPMC Pinnacle

Heather Moore, BSN, RN

Nurse Navigator, Surgery Optimization Clinic UPMC Pinnacle

Sandy Winston, MHA, MSN, RN CNO, VP Patient Care Services

CNO, VP Patient Care Services UPMC Pinnacle Community Osteopathic

Susan Comp, MBA, MHA, BSN, CNOR Regional Chief Nursing Officer UPMC Pinnacle



The Rise of Telehealth Services in the ASC

Session information coming soon.

Speaker: Joe Devivo

President, Hospital and Health Systems Teladoc Health, Inc.

WINE DOWN ON THE SHOW FLOOR



3:30 - 5:00 pm

Cap off your awesome day on the exhibit hall with wine in hand! This is your chance to catch up with friends, both old and new, as well as reconnect with exhibitors from across the country with the latest and greatest technology, products, and services for you to consider in your facility!

DAILY PRIZE GIVEAWAY



Daily Cash Giveaway Announced on the Exhibit Floor!





KEYNOTE: How to Be a Leader (and Not a Manager) During Crisis

5:00 - 6:00 pm | Lakeside Ballroom

Being called into greatness takes strength, resiliency and working at a "higher-level of consciousness." This past year has put everyone to the test. Hear from Cy Wakeman as she takes you on a journey to perseverance and leading through crisis.

After this keynote, you'll be able to:

- » Learn why traditional leadership philosophies don't always work
- » Understand how to navigate the next crisis and apply new techniques for better results
- » Identify tools for becoming an effective leader

Speaker:



Cy Wakeman, MS, CSP President and Founder Reality-Based Leadership

BOOK SIGNING -

Cy Wakeman, MS, CSP

6:00 – 6:30 pm Lakeside Ballroom Pre-Function - Bookstore



Visit the OR Manager Bookstore following Cy Wakeman's keynote and get your book signed!

FRIDAY, OCTOBER 22

SPONSORED BREAKFAST PRESENTATION

7:30 - 8:30 am

The Inclusive OR: Roles and Goals for Creating a Diverse Team



Despite recent strides made in equity hiring, representation of BIPOC nurses (Black, indigenous, people of color) still lags in the healthcare industry, particularly in the OR. This panel discussion with current BIPOC leaders, hiring executives, and executive recruiters will discuss the unique challenges faced by minority candidates, the benefits of a more inclusive team, and how to set hiring policies, goals, and action plans that will make your facility more diverse, dynamic, and effective. We will also explore how mentoring, career recognition, and opportunities for BIPOC leaders to share their perspectives can serve the local community, perioperative industry, and individual patient experience in many ways.

After this session you'll be able to:

- » Identify how racism and racial stereotyping manifest in the OR.
- Discuss how to create a culture of inclusion when there are only a few BIPOC nurses in your OR.
- Describe how to determine, construct, and implement diversity hiring goals and objectives for your organization.
- Discuss current legislation that addresses justice.

Speakers:

Brian Dawson, MSN, RN-BC, CNOR, CSSM System VP of Perioperative Services CommonSpirit Health

Edna Gilliam, DNP, MSN, MBA, RN, CNOR Senior Director Perioperative Services Nemours

Katie Boston-Leary, PhD, MBA, MHA, RN, NEA-BC, CCTP Nurse Executive, National Speaker, Consultant, Certified Executive Coach, CNO

BREAKOUT SESSIONS

8:45 - 9:45 am



New Manager Panel - Ask Me Anything

Hear from industry leaders on how they became successful in their careers. Get expert advice to take the steps you need to be successful as a new manager.

Drawing from a variety of backgrounds, this panel of industry experts will answer your most pressing questions on how to apply their lessons learned to create your own path to growth and development.

After this session you'll be able to:

- » Identify leadership competencies that facilitate career advancement.
- » Discuss actions leaders have taken to advance their careers.
- » Develop strategies to plot your career path.

Speakers:

Natasha Luster, MSN, RN, CNOR Nurse Manager Surgical Services Premier Health—Miami Valley Hospital

Denise Martinez, MSN, RN, NEA-BC, CSSM

Director Perioperative Services & Ambulatory Surgery Center, Interim Director Emergency Services Houston Methodist Baytown Hospital

Casey Orth-Nebitt, MSN, RN, CNOR

Director of Surgery

Buena Vista Regional Medical Center



Supporting Retention and Succession Planning with Leadership Sabbaticals

Innovative strategies for retention and succession planning are needed as nurses leave the field. A mini-sabbatical at one community hospital is an example of an innovation that resulted in retention of a tenured, expert nurse leader and allowed a newer nurse leader an important growth opportunity. Taking on a temporary leadership role for a short time helped her step up to challenges outside of her department, including a Joint Commission survey. Mini-sabbaticals are less disruptive than year-long ones and can benefit leaders and their organizations. This session will give you tools to design and implement mini-sabbaticals in your facility.

After this session you'll be able to:

- » Identify mini-sabbatical participation criteria.
- » Discuss a mini-sabbatical plan for your organization.
- » Describe mini-sabbatical project criteria.

Robin Kaufman, DNP, APRN, FNP-C, NEA-BC

Nurse Director, Perioperative Services Brigham and Women's Faulkner Hospital

Kathleen Merrigan MSN, RN

Nurse Director for Ambulatory Services Brigham and Women's Faulkner Hospital



Move Well - Targeted Education Teaches Staff How to Avoid Musculoskeletal Injuries

Nurses have the highest incidence of all types of nonfatal work-related injuries in the United States. Lifting, transferring, and repositioning patients puts nurses at a high risk of developing musculoskeletal injuries of the neck, shoulders, and back. Work-related musculoskeletal disorders are more prevalent among OR staff compared with nurses in other specialties and the general population, and they compromise job performance and patient safety. A rise in musculoskeletal injuries in the perioperative setting and an increase in new OR staff at our facility prompted us to take action. Using the AORN ergonomic tools for an ergonomically healthy workplace, we focused on the following areas for research and education: transferring patients from stretcher to OR table, moving patients in OR beds, reaching to grab supplies on high or low shelves, lifting heavy sets, standing in a static position, and moving heavy equipment.

After this session you'll be able to:

- » Describe how to decrease the incidence of staff injury in the OR.
- » Identify how to increase staff knowledge and see this knowledge demonstrated after education is presented.
- Discuss how staff can increase their ability to be safe and ergonomically correct in their daily tasks.

Speakers:

Taneka Curtis, MHA, BSN, RN, CNOR

Perioperative Nurse Manager

Hospital of the University of Pennsylvania

Christina Garbarino

Assistant Nurse Manager

Hospital of the University of Pennsylvania



Sponsored by: {careSyntax*

Session information to be announced soon.



Is Your Facility Following the Latest Sterilization Best Practices?

The AAMI standards and AORN guidelines are always changing as research identifies ways to improve upon sterilization practices. Keeping up to date with these organizations' recommendations and regulations is essential to ensure the quality of instrument processing and safe delivery of care. Attend this session to learn about the latest regulatory changes, the four new amendments to the ANSI/AAMI ST79 Comprehensive Guide to Steam Sterilization and Sterility Assurance in Healthcare Facilities, and revisions to ANSI/AAMI ST 91 on Flexible and Semi-rigid Endoscope Processing in Healthcare Facilities.

After this session you'll be able to:

- » Discuss the revisions to the ANSI/AAMI ST79 Comprehensive Guide to Steam Sterilization and Sterility Assurance in Healthcare Facilities.
- » Discuss the revisions to the ANSI/AAMI ST91 on Flexible and Semirigid Endoscope Processing in Healthcare Facilities.
- » Describe the revisions to AORN guidelines that have a direct impact on sterile processing.

Speaker:

Susan Klacik, BS, CRCST, CIS, CHL, ACE, FCS Clinical Educator IAHCSMM





Preparing for the CPAN and CAPA Exams -Become an Advocate, Change Agent and Leader Through Certification

Potential CPAN and CAPA exam candidates can be better prepared to sit for either or both examinations after attending this session. We will discuss eligibility requirements, and attendees will receive information and strategies to enhance their test-taking ability, design a study plan, use the right study references, and take advantage of ABPANC's study resources.

After this session you'll be able to:

- » Discuss the eligibility requirements for the CAPA and CPAN certification exams.
- » Describe the application process and timelines.
- » Describe study and test-taking strategies for success on the CAPA and CPAN exams.

Speaker:

Lynn Nolan, MSN, RN, CPAN, CAPA, NEA-BC Manager Day Surgery and PACU Northwestern Medicine Lake Forest Hospital





Collaboration with Supply Chain Will Help ASCs Control Costs'

As more procedures move from inpatient to outpatient settings, it is becoming increasingly important for ambulatory surgery centers (ASCs) to be closely connected with supply chain to attain financial stewardship. Supply chain plays an integral role in ensuring that ASCs have access to optimal pricing on the expensive implants that are used in spine and total joint procedures. Additionally, supply chain can assist ASCs in developing guidelines on how to obtain the correct products for a fair price.

After this session you'll be able to:

- » Discuss the importance of a collaborative relationship between ASCs and supply chain.
- » Identify ways supply chain can help ASCs control costs.
- » Discuss implementation of guidelines to help ASCs with attaining financial stewardship.

Speaker

DeAnne Short, MSN, MBA, RN, HCM Director of CQVA and Clinical Souring Premier Health

BREAKOUT SESSIONS

10:00 - 11:00 am



Sponsored by:



Session information to be announced soon.



New Program Aims to Increase Nurses' Confidence in Cardiovascular Procedures

In 2017, half of all perioperative nurses were between the age of 50 and 59. Between pending retirements and the lack of formal didactic courses in undergraduate programs for perioperative nurses, there is reason to be concerned about the looming shortage of nurses. These trends negatively impact the number of perioperative nurses trained in cardiovascular procedures. A new didactic educational Perioperative 202 program has been designed to increase nurses' self-efficacy to function on the cardiovascular operating room (CVOR) team. It also solidifies their knowledge of protocols and includes guidelines for new nurses entering the CVOR with the goal of generating future perioperative nurses to care for cardiac surgery patients. In this session, you'll gain an understanding of the Perioperative 202 curriculum and its role in preparing nurses to become CVOR team members.

After this session you'll be able to:

- » Discuss the impact does of a 3-month Perioperative 202 orientation program on nurses' knowledge of cardiovascular operating room (CVOR) protocols.
- » Identify the impact of Perioperative 202 on CVOR nurses' knowledge of AORN guidelines.
- » Describe the impact of Perioperative 202 on CVOR nurses' self-efficacy to function on the CVOR team.

Speaker:

David Reinhart, DNP, MBA, RN, CNOR

System Coordinator of Professional Development for Perioperative Residency Emory Healthcare



OCTOBER 20 - 22 | MCCORMICK PLACE | CHICAGO



Endoscopy Staff Satisfaction Soars with Reduction of Musculoskeletal Disorders

Manual abdominal pressure and patient repositioning during colonoscopy are physically demanding tasks that have been associated with musculoskeletal disorders (MSDs) among endoscopy personnel. At Northfield Hospital, a 37-bed acute care hospital in Northfield, Minnesota, a survey found that 60% of endoscopy staff reported experiencing physical troubles (defined as injuries, strains, aches, pain, or discomfort) related to these tasks within the prior 12 months, and 20% said they experienced musculoskeletal pain due to these tasks on a daily basis. In September 2020, the facility adopted the use of ColoWrap, an anti-looping abdominal compression device applied to the patient during colonoscopy to decrease cecal intubation time and reduce the need for manual pressure and patient repositioning. Use of ColoWrap resulted in a 48% reduction in manual pressure and a 79% reduction in patient repositioning relative to baseline rates. At 180 days, endoscopy staff reported high levels of satisfaction with the intervention, with 67% reporting that they were better able to focus on other procedural responsibilities during colonoscopy.

After this session you'll be able to:

- » Identify unique risk factors for MSDs in endoscopy personnel supporting colonoscopy.
- » Describe usage of abdominal compression device during colonoscopy, including application, use/adjustment, and patient selection.
- » Discuss change management best practices for adopting safety initiatives in clinical practice.

Speakers

Cheryl Langford, MSN, RN, CNOR Director Surgical Services & Endoscopy Northfield Hospital

Amber Lusk, MSN, RN, CNOR Endoscopy Staff Nurse Northfield Hospital



Hit From Your Blindside: #StopBullying #MustDoBetter

Workplace bullying is a problem in many industries, but it's especially concerning in healthcare, where life or death decision-making is common. Harassment, bullying, and discrimination are interpersonal behaviors that can negatively affect professional relationships, physical health, mental health, and job satisfaction. Bullying behaviors create an antagonistic work environment that can compromise patient safety and outcomes, and damage the well-being of staff. Our profession requires an environment in which patients, staff, colleagues, physicians, trainees, and all other individuals are treated with respect, civility, and tolerance. Attend this session to learn ways to engage the entire surgical team in creating a culture that values all individuals equally.

After this session you'll be able to:

- » Define inappropriate workplace behavior that can negatively affect patient safety and staff satisfaction.
- » Describe a healthy workplace culture.
- » Explain how a collaborative approach to the vision of the system can equate to a culture change.

Speaker:

Vangie Dennis, MSN, RN, CNOR, CMLSO Assistant Vice President for Perioperative Services AnMed Health



Navigating the Pandemic and Its Financial Impact on Healthcare

Healthcare providers have collectively experienced a sustained crisis as a result of the COVID-19 pandemic. Now there is an opportunity to review lessons learned—where we went wrong and where we learned to pivot and move forward with renewed vigor. Join us in a guided discussion with healthcare leaders from across the country who reflect on the financial impact the pandemic created in their organization and steps they have taken toward recovery. An open and honest discussion will take place, including Q&A from the audience.

After this session you'll be able to:

- » Discuss pros and cons of decisions made due to the pandemic.
- » Identify processes created and/or refined by leaders.
- » Describe the financial impact of the pandemic and lessons learned from leading during a sustained crisis.

Speakers:

Beth Bozzelli, MBA, RN, CNOR, CSSM Assistant Vice President, Surgical Services HCA Healthcare

Sherry Church, MSN, MBA, RN-BS Perioperative Services Transitional Leader HCA Healthcare

Janet David-Lustina, MBA, BSN, BAP, RN Director, Perioperative Services University Medical Center of Southern Nevada

Vikram Tiwari, PhD
Associate Professor of Anesthesiology, Biomedical Informatics, Biostatistics and Senior Director, Surgical Analytics

Vanderbilt University Medical Center



PACU Panel: Ask Me Anything

From PACU residency training programs to staffing and retention strategies, this interactive panel session will shed light on how PACU leaders are transforming their units.

After this session you'll be able to:

- » Describe the steps to building a PACU residency program.
- » Describe behavioral based assessment tools to screen applicants.
- $\ensuremath{\text{\textit{»}}}$ Discuss the different staffing formulas to alleviate bottlenecks in the PACU.

Speakers:

Janet Quigley, MSN, RN, NEA-BC Nursing Director: Post Anesthesia Care Massachusetts General Hospital

Ayumi Fielden, MSN, RN, CCRN-K, CPAN Perianesthesia Professional Practice Leader Houston Methodist Hospital

Karen Edwards, MBA, BSN, RN, CNOR Professional Development Leader Houston Methodist Hospital

Marialena Murphy, MSN, MHA, RN, CNOR, NEA-BC Assistant Professor of Nursing Mayo Clinic College of Medicine









A Tale of Two ASCs Survival During COVID-19

COVID-19 drastically changed operations for ambulatory surgical centers early 2020. The pandemic was dynamic and evolving causing state directive health measures to be fluid. Some states suspended elective surgeries for a period of time while others were allowed to perform emergent cases only. Leaders from two different ASCs will share their experiences during the early phase of the COVID-19 Pandemic.

After this session, you'll be able to:

- Describe the challenges ASCs faced during the ongoing pandemic.
- » Discuss the options that ASCs faced early in the COVID-19 Pandemic
- Discuss how ASCs are transitioning to perform previous inpatient-only procedures and what to expect in the future.

Speakers: Tracy Hoeft-Hoffman, MBA, MSN, RN, CASC

Administrator

Heartland Surgery Center

Andrey Ibragimov, MSN, RN, CNOR

Director, Same Day Surgery UChicago Medicine - Ingalls Memorial **Ambulatory Surgery Center**



CLOSING KEYNOTE:

How to WOW - Turn Your Big Ideas into Big Success

11:15 am - 12:15 pm | Lakeside Ballroom

Need buy-in from the C-Suite AND your team to turn your big idea into a big success? This closing keynote offers key takeaways that will "Wow" them both.

After this keynote, you'll be able to:

- » The formula for getting others to buy in (one word can increase your chances from 60 to 94%)
- Discuss how to organize your tonality and body language to support your message—both have FAR more impact than you know.
- » Describe proven techniques for decoding unspoken questions/ objections and resolving conflict.

Speaker:



Frances Cole Jones Founder Cole Media Management

BOOK SIGNING -

Frances Cole Jones

12:15 - 12:45 PM

Lakeside Ballroom Pre-Function - Bookstore

Visit the OR Manager Bookstore following Frances Cole Jones' keynote and get your book signed!



CHICAGO, IL UPDATE

We are a FULL GO for the in-person event to take place.

As of June 15th, Chicago is in the fifth and final reopening phase; the city is reopening and McCormick Place campus has fully reopened. There are no restrictions on capacity, and the center has resumed normal operations while being fully committed to the health & safety of their visitors.



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Bold = Sponsor

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AccuVein Inc.	244	G-Sleeve	152	ReadySet Surgical	617
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American Board of Perianesthesia		HealthNautica		Skytron	439
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Anetic Aid	633	HeatJac LLC	656	Smith+Nephew	651
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AORN Syntegrity, Inc.	120	Hospital IQ	515	SpecialtyCare	102
ASP Advanced Sterilization Products	213	HUSH Curtain	604	SpendMend	663
Augustine Surgical, Inc.	329	Infinity Massage Chairs		STERIS Corporation	303
Avante Health Solutions	521	Getinge		STERIS Instrument Management	
Avidicare AB	257	Innovative Medical Products, Inc.	122	Services (IMS)	303
Baxter	339	Intramedical Imaging	252	Stryker	103
BihlerMed	126	Invita Healthcare Technologies	238	Suburban Surgical Company	226
Biodex Medical Systems, Inc.	240	Key Surgical	510	Sullivan Healthcare Consulting, LLC	124
Brainlab	227	Lakeside Manufacturing	147	Surfacide	661
Calmoseptine, Inc.	141	LeanTaaS	321	SIS	138
caresyntax		LG Electronics U.S.A., Inc.	235	Surgical Safety Scanner	157
Caretaker Medical	659	Lumeon	114	SurgiMark, Inc.	527
Casechek	116	MD Technologies	658	Syft	626
Case Medical	520	Medsurant Health	246	Tagnos	239
CCI Anesthesia	645	Medtronic	154	TBJ Inc.	615
Competency & Credentialing Institute	121	Merck & Co., Inc.	602	TG3 Electronics	139
Cenorin, LLC	456	Meridian Institute of Surgical Assisting	148	TrackCore, Inc.	421
Centurion Service Group	256	Mizuho OSI	144	TransMotion By Winco	529
Cohealo	428	MOAB Healthcare	514	Turbett Surgical	557
ColoWrap	563	Mölnlycke Healthcare	220	U.S. Surgitech	363
Copient Health	535	Nanosonics	123	UKG	338
CS Medical, LLC	134	NBSTSA & AST	327	USOC Bio-Medical	108
Cygnus Medical	221	NDI	228	US WorldMeds	522
D.A. Surgical	509	New Compliance	610	UV Angel	258
Dabir Surfaces Inc.	333	NEXT Medical Products Company	616	Vascular Technology (VTI)	128
DermaClip®	262	Novid Surgical, LLC	559	VenSero	245
Dilon Technologies	627	NUVO	127	Vizient, Inc.	145
DinamicOR	634	OneSource Document Management	127	Vocera EASE	130
Diversey, Inc.	614	Services	411	Whitman Partners	533
EAGLE PHARMACEUTICALS	344	Onyx Healthcare USA, Inc.	110	Wiggins Medical	250
Ecolab	247	Owens & Minor, Inc.	332	Xcelrate UDI Inc.	649
Encompass Group, LLC	356	PDI/Tru-D SmartUVC	357	Xodus Medical, Inc.	426
Enhance Healthcare Consulting	362	SteriCUBE	163	Zimmer Biomet	311
FILMOP USA LLC	358	PeriopSim	463	ZOO Surgical	263
FLAGSHIP SURGICAL	526	Provation®	104	7urex Pharma	359

*as of June 15, 2021

EXHIBITOR PRESENTED CEs

Earn CEs on the show floor! Our exhibitors have developed education programs that provide you with the latest research and case studies. You must complete two 30-minute programs to earn 1 CE.

THURSDAY, OCTOBER 21

12:45 - 1:15 pm Ansell Medtronic ▲ LeanTaaS **STERIS** 1:30 - 2:00 pm AEROBIOTIX® **SSKYTRON**° 2:15 - 2:45 pm Ansell STERIS (m) Medtronic **SDABIR** 3:00 - 3:30 pm Medtronic \\/IDIC\\RE STERIS (m) @DABIR 3:45 - 4:15 pm MIZUHO OSI° SKYTRON STERIS 4:30 - 5:00 pm STERIS MIZUHO | OSI°

Visit our Website for Session Descriptions of the Exhibitor Presented CEs!

^{*}Updated as of June 15, 2021

UNWIND IN THE WINDY CITY!

When you're in Chicago, you're home. Extend your trip and explore famed restaurants, world-class museums, a jaw-dropping waterfront, groundbreaking music, award-winning theatres, iconic architecture by legendary architects, and discover a blend of big-city culture, urban adventure and Midwestern hospitality, all within 77 vibrant neighborhoods that are the heart and soul of Chicago.



Earlier this year, Chicago was named one of 'Most Instagramable Places in the World'!

The first Ferris wheel made its debut in Chicago at the 1893 World's Columbian Exposition. Today, Navy Pier is home to a 15-story Ferris wheel, modeled after the original one.

Lincoln Park Zoo, one of the oldest zoos in the country, and one of the few remaining free zoos in the U.S.

Visit the Skydeck in a glass box on the side of the Willis Tower where you can stand out and look 103 stories straight down over the famous Wacker Drive and Chicago River



In 1943, Ike Sewell invented deep dish pizza at his restaurant Pizzeria Uno, where Chicago-style pizzas are still served today.



Chicago is home to 26 miles of lakefront and 25 beaches.



TripAdvisor ranked
The Art
Institute
of Chicago one of the top five museums in the world.

HOTEL INFORMATION

Hyatt Regency McCormick Place

2233 S. Martin L. King Drive Chicago, IL 60616

CUT-OFF DATE:

Monday, September 27

RATE: \$249

PHONE: (312) 567-1234



Marriott Marquis Chicago

2121 S. Prairie Ave. Chicago, IL 60616

CUT-OFF DATE:

Saturday, September 25

RATE: \$259

PHONE: (312) 824-0500

Reservations can be made over the phone or by visiting ORManagerConference.com/Book-Your-Hotel

OR MANAGER CONFERENCE 2021 PRICING

OCTOBER 20-22, 2021 | MCCORMICK PLACE CONVENTION CENTER | CHICAGO, IL

	EARLY BIRD PRICING	ADVANCE PRICING	REGULAR PRICING
	ENDS 7/29/21	ENDS 9/23/21	Starts 9/24/21
ALL-ACCESS PASS	\$899	\$999	\$1,099

This gets you access to EVERYTHING! Access the exhibit hall, every conference session, every keynote, and show floor networking events. You'll also receive access to all session recordings after the in-person event takes place, so you can continue to earn CEs even after the in-person event wraps up!

Can't join us for the in-person event? This pass is for you! When you purchase this pass you'll get access to the ENCORE Digital Event, taking place November 15-19th, where you'll be able to access session recordings from the in-person event so you can still earn CEs. You'll also get access to NEW live-streamed sessions, the chance to connect directly with our vendors, & the ability to direct message and video chat with other attendees.

ADDITIONAL OPPORTUNITIES TO CONSIDER...

Pre-Conference Workshop Pass (See Page 7 for Details) \$395 Off-Site Networking Activity Pass (See Page 4 for Details) \$60 Off-Site Networking Activity Guest Pass \$60 **OR Manager Subscription** \$249 \$189



















YOUR HEALTH & SAFETY

- ▶ We are committed to meeting safely, and plan to follow local, state, federal and CDC guidelines when we're together.
- Our primary event venues, including the McCormick Place, Hyatt Regency Place, and Marriott Marquis in Chicago, as well as the Sheraton Hotel & Marina in San Diego, are all accredited GBAC STAR™ facilities.
- From arriving at the airport to getting dinner at local restaurants, your safety while attending our events is our priority, and we've implemented new event standard operating practices and procedures.
- Visit our event websites to learn more about the protocols that'll be in place and watch videos of what your experience will look like.
- Attendees will be communicated the safety protocol every step along the way, allowing you to register with confidence!



ENCORE DIGITAL EVENT

WHEN: November 15 — 19, 2021 WHERE: Online From Your Own Device!

This year's in-person events will be complemented with our ENCORE Digital Event, which takes place November 15-19th. All sessions will be recorded onsite in Chicago and San Diego, so during ENCORE you'll be able to rewatch your favorite sessions, check out the ones you didn't get to onsite, and even access NEW digital sessions. It's a great way to earn even more CEs!

The ENCORE Digital Event is included in your All-Access pass for the OR Manager Conference and OR Business Management Conference. The dates are the same for both ENCORE events, however content will be catered toward the specific conference that you sign up for.

Don't worry about picking and choosing sessions during breakout times at the in-person event, because you'll have access to EVERY session online during ENCORE. You'll also be able to video chat and message with fellow attendees and vendors from your respective show.

REGISTERING FOR ENCORE

ENCORE is included in your All-Access Pass at no additional cost! Your All-Access Pass includes access to both the in-person event and the ENCORE Digital Event.

Dealing with a travel freeze this year? No problem...you can still participate in the event (and earn your CEs!) This year, OR Manager Conference and the OR Business Management Conference are both offering a Virtual-Only Pass where you can exclusively attend the ENCORE Digital Event.

ENCORE DIGITAL EVENT FEATURES

- » Keynote Presentations
- » Recorded Sessions from the In-Person Conference
- » Virtual Exhibit Hall
- » Virtual Networking Events

- » Opportunity to Earn CEs
- » Message & Video Chat with Attendees & Vendors
- » Special LIVE Sessions
- » Giveaways & Contests

INTERESTED IN ATTENDING BOTH ENCORE EVENTS?

Contact Nikki McVicker at nmcvicker@accessintel.com for information on SUPER discounts and packages to have access to both conferences.