



OR Manager Conference works with CCI to provide CSSM® Continuing Education. To learn more about certification requirements, please visit www.cc-institute.org/cssm.

Session Title	CSSM® Subject Area	Contact Hours
Paper vs. Electronic Records in Your ASC: The		
Good, The Bad, and The Ugly	Communication and Relationship Mgmt	1.0
Breaking Traditional Gender Identification: Care		
of the Transgender Patient	Communication and Relationship Mgmt	1.0
Respect, Ownership, Teamwork: A Culture		
Transformation	Communication and Relationship Mgmt	1.0
Communication is Key: Improving		
Interdisciplinary Perioperative Culture	Communication and Relationship Mgmt	1.0
The Tower of Babble: Nursing & IT Speak	Communication and Relationship Mgmt	1.0
The Power of Teamwork: Bringing Clinical and		
Ancillary Teams Together to Improve OR		
Turnover Times & Patient Throughput presented		
by Tagnos	Communication and Relationship Mgmt	1.0
Keynote: Cultivating a Healthy Workforce by		
Addressing Disruptive Behaviors	Communication and Relationship Mgmt	1.0
From Exhausted to Extraordinary: Strategies to		
Reverse Nurse Burnout	Communication and Relationship Mgmt	1.0
Changing How We Change: Put Down Your		
Baggage and Find a "New Normal"	Communication and Relationship Mgmt	1.0
Strategies for Managing Absenteeism to Meet		
Department Goals	Financial Management	1.0

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The Healthy OR: Your Guide to Finding The		
Surgical Suite's Holy Grail presented by Owens &		
Minor	Financial Management	1.0
The Nurse Practitioner's Role in Providing Safe		
Patient Care	Human Resource Management	1.0
Developing Future Perioperative Leaders Today!	Leadership	1.0
Adjusting Your Sails: Navigating Change		
through Teamwork	Leadership	1.0
Fundamental of Operating Room Management		
Certificate of Mastery presented in partnership		
with the Competency & Credentialing Institute	Leadership	12.0
Keynote: We Are All Life Savers: Reconnecting to		
Your Deeper Role in the Patient Experience	Leadership	1.0
ASC's from A to Z: Learning from the Pros	Leadership	1.0
PACU Experts Speak: The Sentiments of		
Experience	Leadership	1.0
AMA (Ask Me Anything): The Road to	·	
Perioperative Leadership	Leadership	1.0
What Keeps You Awake at Night? Ask the	·	
Experts!	Leadership	1.0
Closing Keynote: Celebrating Pride in Nursing	Leadership	1.0
Magnet Designation Makes a Positive Impact on		
Patients and Staff	Leadership	1.0
Leading in Uncertainty and Crisis and Q&A with		
Cy Wakeman	Leadership	1.0
Are You Prepared to be an Interim Leader?	Leadership	1.0
Calling All Team Members - Time for a Critical	·	
Event Debrief!	Operational Management	1.0
No Room in the Inn? Now What?	Communication and Relationship Mgmt	1.0

Regulatory and Quality Measure Reporting		
Updates for ASCs	Communication and Relationship Mgmt	1.0
The Value Propostion: What Do You Bring to the	, , , , , , , , , , , , , , , , , , ,	-
Table?	Communication and Relationship Mgmt	1.0
What is a Compliance Officer? Do they Handle		
HIPPA too?	Operational Management	1.0
Infection Prevention in an ASC: Where Do I Even		
Begin?	Operational Management	1.0
Unexpected Guests with an Agenda Coming for		
a Visit?	Operational Management	1.0
The Real Risk: Effects of Surgical Smoke		
Exposure on OR Staff	Operational Management	1.0
Don't Get Lost in the Weeds: Considerations for		
Care of Patients Using Marijuana	Operational Management	1.0
Using Lean Daily Management to Increase		
Utilization and Case Volume presented by		
Surgical Directions	Operational Management	1.0
Stocking Your Perioperative Efficiency Toolkit	Operational Management	1.0
Hitting the Phase II Discharge Jackpot	Operational Management	1.0
Pre-Conference Workshop: So You Want to Be An		
Expert Witness: Understanding Legal Issues in		
the Surgical Suite	Operational Management	4.0
Pre-Conference Workshop: Mastering Joint		
Commission Standards and CMS Regulations	Operational Management	6.0
Exploring Top SPD Trends for 2020	Operational Management	1.0
COVID-19: Change Management and		
Perioperative Leadership During a Global		
Pandemic	Operational Management	1.0
Breakfast & Presentation: Environmental		
Cleaning in the Operating Room presented by		
Medline	Operational Management	1.0

Impact of "Knives and Forks" to Your Bottom		
Line	Operational Management	1.0
It's All About the Base: Developing a Grass-		
Roots Strategy to Drive Patient Safety	Operational Management	1.0
Music Can Change the (Perioperative) World:		
Streaming Music Programs in PACU	Operational Management	1.0
A Six Sigma Approach to Maximizing OR Block		
Utilization	Operational Management	1.0
Enhace Patient Care: Become Certified!	Professionalism	1.0
Focusing on the Fundamentals: Sterile		
Processing Knowledge, Skills, and Competencies	Professionalism	1.0
Keynote: 2020 Is the Year of the Nurse: How Do		
We Leave Our Mark in an Era of Shortage?	Professionalism	1.0
Manager of Everything! The PACU and OR		
Manager's Guide to Managing It All	Professionalism	1.0
Navigating the Complex Ecosystem of First		
Assistants	Professionalism	1.0
The Global Nursing Shortage: The Solutions are		
in our Hands	Professionalism	1.0
Mastering the Anesthesia-ASC Relationship	Strategic Management	1.0
Addiction, Surgery, and Post-Op Pain: How to		
Prevent a Hot Mess	Strategic Management	1.0
ASC or HOPD? JV, Management Company, or		
Acquisition? - Where to Begin and What You		
Need to Know	Strategic Management	1.0
The Match Game: Patient Selection in the		
Outpatient Setting	Strategic Management	1.0
Keynote: Healthcare vs. the World: The Future of		
Healthcare in a Consumerism World	Strategic Management	1.0